

#### **COOKIE POLICY**

#### of CETIN Bulgaria EAD

### for https://cetinbg.bg/

#### I. COOKIES GENERAL DESCRIPTION

Cookies are small, often encrypted text files that are sent from websites to a visitor's computer or device and stored in the file directory of the browser used by the visitor. Cookies can be created not only by websites, but also through widgets, ads, or other elements of the website. They collect information about how the website is used, to recognize the visitor and improve its functionality. Visitors to the website cannot be directly identified through this information.

The purpose of cookies is to make your experience on our website personalised. They allow the website to remember your actions and preferences for a certain period, so you do not have to set them every time you visit it or go from one page to another. Some cookies collect analytical information about user and visitor behaviour.

There are different types of cookies. Some come directly from our website, and others from third parties who place cookies on our site. They can be stored for different periods in your browser or device. While there are many ways to create them, cookies are stored on the user's browser after consent is given. Only strictly necessary cookies are allowed to be stored without user consent. It is important to know that without strictly necessary cookies it would be impossible for you to save data on a website.

The website uses cookies to ensure the best possible use of the website for the user, while the user uses the website and its functionalities. In addition, cookies can be used to show users relevant information related to the services we offer.

#### II. TYPES OF COOKIES

The different types of cookies that can be used by a website are as set out below:

## **Cookies by party**

**First-party cookies**: These cookies are stored directly on the domain or website the user visits. They collect data for analytical purposes and remember user settings, including sign-in details and website settings, such as language. First-party cookies cannot be used to track user activities on other websites.

**Third-party cookies:** These cookies are stored under a different domain than the one you are currently visiting. Third-party cookies are used to track users between websites, and between devices, and help to display more relevant ads between websites.

### **Cookies by category**

**Strictly necessary cookies:** These cookies are required for the operation of the website. They are essential for websites to provide basic functions or to access particular features of it. These cookies do not require consent before performing their functions. Without these cookies, the services you have requested cannot be performed. You can set your browser to block or notify you of these cookies, but then some parts of our website will not work. These cookies do not store any personally identifiable information.



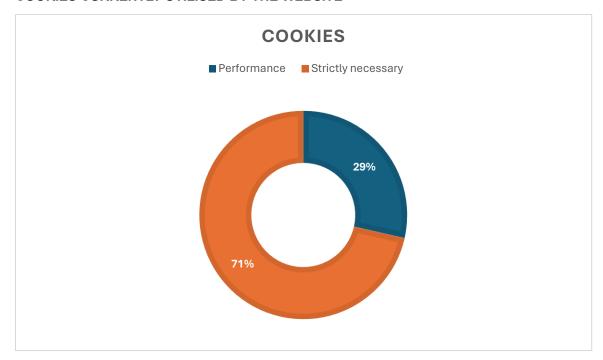
**Performance cookies:** These cookies are used for collecting data on the visitors' behaviour on a website. These performance cookies also called analytics cookies, can count page visits, how much time a user has spent on a website, count errors on damaged websites, as well as bounce rates and loading speeds to improve performance. Performance cookies do not collect identifiable information – they collect data anonymously to improve the website. The collected data usually is not shared with anyone else except the website owner.

**Functionality cookies:** These cookies allow websites to remember the users' website preferences and choices they make on the website including login details, geo-location, language, and enhanced content. This allows the website to provide personalized features for the users. Functionality cookies are used to enhance the performance of websites as without them certain functions of the website may not be available. Functional cookies help to provide services that a user requests. However, they are not vital for a website to run. They are anonymous and don't track users' browsing activity across other websites.

**Tracking cookies:** These cookies collect user data, such as activity on websites, browsing history, location, IP addresses, and purchase history. However, before tracking visitors, websites must inform visitors about tracking.

**Other cookies:** These cookies do not fall into the above categories. They support the proper functioning of the website by allowing the use of its functions, such as remembering previous actions when going back within the same session.

# III. COOKIES CURRENTLY UTILISED BY THE WEBSITE



| Cookie     | Domain     | Туре                    | Description  | Dura-<br>tion |
|------------|------------|-------------------------|--|---------------|
| JSESSIONID | cetinbg.bg | Strictly nec-<br>essary | General purpose platform session cookie, used by sites written in JSP. Usually used to maintain an anonymous user session by the server. | Session       |



| COOKIE_SUPPORT          | cetinbg.bg | Strictly nec-<br>essary | This cookie is set by the Liferay. This cookie is used for verifying whether the visitor browser supports cookies.   | 1 year            |
|-------------------------|------------|-------------------------|--|-------------------|
| TS0159bbaf              | cetinbg.bg | Strictly nec-<br>essary | This cookie is set by Wix for security and anti-fraud purposes.  | Session           |
| LFR_SESSION_STATE_20099 | cetinbg.bg | Strictly nec-<br>essary | This is a general-purpose identifier used to maintain user session variables. It is normally a randomly generated number. How it is used can be specific to the site, but a good example is maintaining a logged-in status for a user between pages.   | 1 year            |
| GUEST_LANGUAGE_ID       | cetinbg.bg | Strictly nec-<br>essary | This cookie is generated by<br>the Liferay and used to store<br>the visitor's preferred lan-<br>guage ID.  | 1 year            |
| _ga_R897GK6S28          | cetinbg.bg | Performance             | This cookie is used by Google Analytics to persist the session state.  | 1 year 1<br>month |
| _ga                     | cetinbg.bg | Performance             | This cookie, installed by Google Analytics, calculates visitor, session and campaign data and also keeps track of site usage for the site's analytics report. The cookie stores information anonymously. This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request on a site and used to calculate visitor, session and campaign data for the site's analytics reports. | 1 year 1<br>month |

# IV. THIRD-PARTY COOKIE MANAGEMENT

The Website may contain buttons, tools and/or content linked to the services of other companies. When using these buttons, tools and/or content, information from the browser of the website's visitor or user can be automatically sent to the company owning the particular buttons, tools and/or content. It is advisable to familiarize yourself with the relevant cookie policy of the respective company to obtain more information.



# V. MANAGING COOKIES IN YOUR BROWSER

Management options, including deleting and blocking all cookies, are available in the browser you use. However, blocking all cookies can have an adverse effect on the functionality of the website and the way you use it, as the website may not function properly. Your browser may have an option to delete all cookies when you close it. However, this option also deletes cookies, which can store your preferences and custom settings.

## VI. CHANGES TO THE COOKIE POLICY

This Policy is valid as of 29.02.2024.

Any future changes to this Cookie Policy will be posted on this website. All future changes shall take effect immediately.

## VII. ADDITIONAL INFORMATION ABOUT COOKIES

If you have any questions about this Policy and how we handle cookies, please do not hesitate to contact us.